1	NAME	NORMY RAFIDA BINTI ABDUL RAHMAN
2	ACADEMIC QUALIFICATIONS	 PHD IN MANAGEMENT/BUSINESS MASTER IN MANAGEMENT BACHELOR IN IT WITH HONOUR
3	CURRENT PROFESSIONAL MEMBERSHIP	NA
4	CURRENT TEACHING AND ADMINISTRATIVE RESPONSIBILITIES	 SUPERVISED PHD, MASTER STUDENTS TEACHING POST GRAD STUDENTS EXAMINE PHD AND MASTER THESIS RESEARCH
5	PREVIOUS EMPLOYMENT	 MANIPAL INTERNATIONAL UNIVERSITY MANAGEMENT AND SCIENCE UNIVERSITY SUNWAY UNIVERSITY TOP GLOP EFFICIENT MAILCOM
6	CONFERENCES AND TRAINING	1. ENTREPRENEURSHIP & INNOVATION CONFERENCE 2018 (MSU) – APRIL 2018
		2. 2ND ASIA INTERNATIONAL MULTIDISCIPLINARY CONFERENCE 2018 (AIMC2018) – MAY 2018
		3. ASEAN SOCIAL BUSINESS CONFERENCE 2021 (ASBC2021): 15-16 NOVEMBER 2021
		4. PROFESSIONAL CERTIFICATE IN INSTRUCTIONAL DESIGN TO CREATE VALUE – AMU JB, 22 & 23 FEBRUARY 2023
		5. FRGS PROPOSAL WRITING – AMU 20 FEBRUARY, 2023
		6. DO'S AND DON'TS IN PREPARATION OF TEMPORARY ACCREDITATION APPLICATION DOCUMENT & FULL ACCREDITATION – BY MQA 18 NOVEMBER 2021.
		7. WEBMINAR BY JPT ON ASSESSMENT, ODL GOOD PRACTICES; STANDARDS AND POLICIES OF ODL & ADVISORY NOTES ON ONLINE LEARNING DURING THE PANDEMIC; ASSESSMENT (OUM), ONLINE LEARNING BEST PRACTICES; DESIGNING ODL PROGRAMME; COURSE DELIVERY & LEARNING SUPPORT SERVICES (HELP), PRACTICES ODL AT UTM; ASSESSMENT (UTM); CONCEPTUALISING & DESIGNING ODL: AUDITOR'S PERSPECTIVES; COURSE DELIVERY & LEARNING, SUPPORT

		SERVICES COPPA ODL (USM) - 01, 08, 15 SEPTEMBER 2021
	8.	WRITING BOOKS – LET'S MAKE IT SIMPLE FOR RESEARCHERS, TUESDAY, 3PM LEVEL 16 SEMINAR ROOM – 27TH AUGUST 2019
	9.	HUMAN RESEARCH ETHICS & ANIMAL ETHICS & HANDLING, WED, 3PM LEVEL 16 SEMINAR ROOM - 28TH AUGUST 2019
	10.	MANUSCRIPT WRITING FOR THE BEGINNERS & INTERMEDIATES, THURS, 3PM LEVEL 16 SEMINAR ROOM - 29TH AUGUST 2019
	11.	COMMERCIALISATION OF YOUR RESEARCH & THE TECHNOLOGICAL READINESS LEVELS (TRL), FRI, 3PM LEVEL 16 SEMINAR ROOM - 30TH AUGUST 2019
	12.	TYPES OF IP AND ITS IMPORTANCE FOR YOUR RESEARCH, TUES 4PM LEVEL 17 SEMINAR ROOM – 03RD SEPTEMBER, 2019
	13.	HOW TO BE A GOOD SUPERVISOR FOR PROGRESSION, THURS 4PM LEVEL 17 SEMINAR ROOM – 05TH SEPTEMBER, 2019
	14.	BUILDING A SUCCESSFUL ACADEMIC CAREER/RESEARCH JOURNEY – PROF. DR. AZIZ JAAFAR (DIRECTOR OF GRADUATE STUDIES, BANGOR UNIVERSITY, UK) – 06TH AUG 2019
	15.	ROYAL PROFESSOR UNGKU AZIZ PUBLIC LECTURE 2019 : 29TH JAN 2019
	16.	STAFF DEVELOPEMENT PROGRAMME AT TANJONG BIDARA BEACH RESORT – 2ND AND 3RD NOV, 2018
	17.	ORGANIZATIONAL BEHAVIOUR TALK (LEADERSHIP, STRESS MANAGEMENT, PERCEPTION AND LEARNING) – 13TH DEC, 2018
	18.	ASSESSMENT (PART 2) – 22, 28 & 19 SEPTEMBER, 2018
	19.	ASSESSMENT (PART 1) – 15 & 21 SEPTEMBER, 2018
	20.	KTP GRANT WRITING BY PROFESSOR DR. NORZAIDI MOHD DAUD, VISITING PROFFESSOR MSU – 12 SEPTEMBER , 2018
	21.	INSTRUCTIONAL DELIVERY – 7 & 14 SEPTEMBER, 2018
	22.	ETHICS & PROFESSIONALISM – 5 & 6 SEPTEMBER, 2018
	23.	UNDERSTANDING CIS – 4 SEPTEMBER, 2018
	24.	PHILOSOPHY & PSYCHOLOGY OF EDUCATION – 3 SEPTEMBER, 2018
	25.	STUDENTS LEARNING EXPERIENCES – 29 & 30 AUGUST, 2018

		26. MSU ACADEMIC SYSTEMS – 27 & 28 AUGUST, 2018
		27. PUBLICATION CLINIC WORKSHOP BY PROF. DR. NORZAIDI DAUD, UITM. – 30TH JULY, 2018
		28. PREPARE AN EXCELLENCE BUSINESS PLAN FOR TODAY'S CHALLENGING BY SME EXPERT ADVISORY (SEAP) SMECORP COACH HASRIL BIN NOORDIN – 24TH JULY 2018
		29. NEW TECHNOLOGIES TO COLLECT DATA IN 21ST CENTURY – 30TH MARCH 2018
		30. GROOMING – 25TH MARCH 2018
		31. TABLE ETIQUETTE – 24TH MARCH 2018
		32. FGRS APPLICATION TO ENSURE APPLICATION COMPLY TO THE REQUIREMENT BY KPT – 23RD MARCH 2018
		33. HIGHER EDUCATION AND SCIENCETIFIC RESEARCH IN THE ARAB WORLD – 19TH MARCH 2018
		34. HOW TO SECURE KPT RESEARCH GRANTS (FGRS) - 15TH MARCH 2018
		35. USING TECHNOLOGY TO SUPPORT TEACHING AND LEARNING – 4TH AUGUST 2017
		36. ASSESSMENT FEEDBACK STRATEGIES TO ENHANCE LEARNING – 2ND & 3RD AUGUST 2017
		37. OUTCOME-BASED EDUCATION 1ST AUGUST 2017
		38. TRAINING OF LECTURER SKILL (TOL) – 10TH & 11TH DECEMBER 2016
		39. MENTORING SKILL – 17TH JUNE 2016
		40. MCQ (MULTIPLE CHOICE QUESTION) – 13RD APRIL 2016
		41. LMS (LEARNING MANAGEMENT SYSTEM) – 8TH APRIL 2016
		42. CONDUCTING EFFECTIVE MEETINGS – 25TH MARCH 2016
7	RESEARCH AND PUBLICATIONS	(SCOPUS LISTED AS 2022)
		. Ibrahim, Z., Rafida, N., & Rahman, A. (2018). An Efficiency and
		Effectively of Methodology in Software Development Workflow Based
		on Malaysia. In International Journal of Engineering & Technology.

www.sciencepubco.com/index.php/IJET

 Asmaeil Ali Sulayman, A., & Rafida Binti Abdul Rahman, N. (n.d.).
 European Journal of Molecular & Clinical Medicine Self Motivation And Self Commitment Influecing On The Implementing Of The Strategic Quality Plan: Material And Non-Material Rewards As A Mediating Role.

3. Ibrahim, Z., Md Johar, G., Rafida, N., & Rahman, A. (2018).
Preliminary Study of Methodology on the Impact of Different Teamwork
Skill Levels on the Efficiency on the Software Development Workflow
Based on Industry in Malaysia. In International Journal of Engineering &
ALL PUBLISHED Technology. www.sciencepubco.com/index.php/IJET

4. Ibrahim, Z., Md Johar, G., Rafida, N., & Rahman, A. (2018). The Quality of Teamwork on Methodology in Software Development Workflow. In International Journal of Engineering & Technology. www.sciencepubco.com/index.php/IJET

5. Bomrez, H. A. A., & Rahman, N. R. B. A. (2018). FACTORS INFLUENCING THE SERVICE QUALITY ON STUDENT SATISFACTION AT MANAGEMENT SCIENCES UNIVERSITY. International Journal of Business Society, 2(8), 1–11. https://doi.org/10.30566/ijobs/2018.281

6. Ibrahim, Z., Rahman, N. R. A., & Johar, M. G. M. (2019). To understand the team cohesiveness, teamwork quality and team performance in employee performance in university. International Journal of Recent Technology and Engineering, 8(2 Special Issue 9), 853–858. <u>https://doi.org/10.35940/ijrte.B1176.0982S919</u>

7. Ibrahim, Z., Rahman, N. R. A., & Johar, M. G. M. (2019). A job satisfaction of emotional intelligence, leadership, employee performance with information technology. International Journal of Recent Technology and Engineering, 8(2 Special Issue 9), 712–718. https://doi.org/10.35940/ijrte.B1148.0982S919

8. Ibrahim, Z., Rahman, N. R. A., & Johar, M. G. M. (2019). Factors affecting students decision making in accommodation process of

university. International Journal of Recent Technology and Engineering, 8(2 Special Issue 9), 842–847. https://doi.org/10.35940/ijrte.B1174.0982S919

 9. Mat Rani, R., Rafida Abdul Rahman, N., & Aqilah Mohd Yusak, N. (n.d.). The Effect of Psychological Empowerment on Employee Performance. In International Journal of Innovation, Creativity and Change. www.ijicc.net (Vol. 15, Issue 6). <u>www.ijicc.net</u>

10. Rani, R. M., Rahman, N. R. A., & Yusak, N. A. M. (2021). The relationship between high performance work system (HPWS), psychological empowerment (PE) and service employees' performance (SEP): Evidence from automotive retail industry. Management Science Letters, 1913–1918. <u>https://doi.org/10.5267/j.msl.2021.1.011</u>

11. Rafida, N., Rahman, A., Zainul, M., Othman, F., & Yajid, S. A. (2018). A comparative study: "The impact of strategic leadership practice on Toyota and Proton". Organization performance, strategic orientation and operational strategy as dependent variable. In Journal of Management and Science (Vol. 16, Issue 1).

 Rafida, N., Rahman, A., Zainul, M., Othman, F., & Yajid, S. A. (2018). Strategic Leadership in UMW Toyota: Its Impact on Organisational Performance, Strategic Orientation and Operational Strategy (Vol. 16, Issue 1).

13. Mousa Mustafa Odeh, M., Ferdous Azam, S. M., Rafida, N., & Author, C. (2021). Effect of Transformational Leadership on Employees' Innovativeness and Job Satisfaction in Kuwait Private Sector. In PSYCHOLOGY AND EDUCATION (Vol. 58, Issue 1). www.psychologyandeducation.net

14. Zuraime, F. S., Rahman, S. F. A., Yaakob, A. M., & Rahman, N. R. A.
(2019). Traffic waiting time management using fuzzy logic approach. AIP Conference Proceedings, 2138. <u>https://doi.org/10.1063/1.5121079</u>

15. Masri, R., Azfar, W. M., Zain, W. M., Rafida, N., Rahman, A., & Zeeshan, M. (2019). Supply Chain Policy for the Worldview of

		1		
		Innovations. In Int. J Sup. Chain. Mgt (Vol. 8, Issue 1).		
		http://excelingtech.co.uk/		
		16. Ahmad, A. H., Shafaruddin, N., Masri, R., Rahman, N. R. A., &		
		Hussin, W. S. W. (2019). Theorizing servitisation for SME performance.		
		International Journal of Financial Research, 10(5), 66–74.		
		https://doi.org/10.5430/ijfr.v10n5p66		
		17 Ibrahim 7 Johan M. G. M. Vahaya C. K. N. H. C. K. & Pahman		
		17. Ibrahim, Z., Johar, M. G. M., Yahaya, C. K. N. H. C. K., & Rahman,		
		N. R. A. (2019). The characteristics of big data in successful of software		
		development life cycle for mobile application. International Journal of		
		Recent Technology and Engineering, 8(2 Special Issue 9), 848–852.		
		https://doi.org/10.35940/ijrte.B1175.0982S919		
		18. Ibrahim, Z., Johar, M. G. M., Yahaya, C. K. N. H. C. K., & Rahman,		
		N. R. A. (2019). An internet of things: The next expansion of mobile		
		education. International Journal of Recent Technology and Engineering,		
		8(2 Special Issue 9), 838–841.		
		https://doi.org/10.35940/ijrte.B1173.0982S919		
		<u>mtps://doi.org/10.33940/ijnc.b11/3.09823917</u>		
		19. Rafida, N., Rahman, A., Nabila, N., Suhaizi, M., Akmar, F., Salim, A.,		
		Salvaraj, N., & Talib, Z. M. (n.d.). Factors Affecting Customers'		
		Retention In Salon Service.		
		20. Rahman, N. R. A., Othman, M. Z. F., Yajid, M. S. A., Rahman, S. F.		
		A., Yaakob, A. M., Masri, R., Ramli, S., & Ibrahim, Z. (2018). Impact of		
		strategic leadership on organizational performance, strategic orientation		
		and operational strategy. Management Science Letters, 8(12),		
	CONSULTANCY			
8		NA		
	COMMUNITY	1. PREPARING AND IFTAR WITH STUDENTS AT SEKOLAH BINA		
9	SERVICE	INSAN, DARUL SAKINAH, SBI IS UNDER THE		
		ADMINISTRATION OF THE MSU FOUNDATION CHAIRED BY		
		PROF TAN SRI DATO 'WIRA DR MOHD SHUKRI AB YAJID -		
		26TH MAY, 2018		
		 CORPORATE SOCIAL RESPONSIBILITY (CSR) IN ZOO MELACCA AND NIGHT SAFARI – 22TH NOV, 2018 		
		IVIELAGGA AND NIGHT SAFARI - 22111 NOV, 2010		

		I	CORPORATE SOCIAL RESPONSIBILITY (CSR) AT RUMAH ANAK YATIM TUNAS HARAPAN BANDAR JENGKA – 19TH APRIL 2019
			CORPORATE SOCIAL RESPONSIBILITY (CSR) IN RUMAH ANAK YATIM, SONGKHLA, THAILAND – 2ND MAY 2019
		\$	PREPARING AND IFTAR WITH ORPHANAGE STUDENTS AT SEKOLAH PONDOK MODEN DARUSSALAM, SIJANGKANG SELANGOR – 24TH MAY, 2019
		-	CORPORATE SOCIAL RESPONSIBILITY (CSR) IN INSTITUT TAUFIQ ISLAMI, LORONG HAJI TAIK, BATU 7, KAMPUNG JLN KEBUN, SHAH ALAM, SELANGOR - 16 TH NOVEMBER, 2019
		I	PERTUMBUHAN KEBAJIKAN & PENDIDIKAN AL-MAHABBAH : NO.66 ,KU6, JALAN RODAT 8, BANDAR BUKIT RAJA, 41050 KLANG, SELANGOR - 28 TH APRIL, 2021
			PUSAT JAGAAN TELAGA KASIH NUR MUHAMMAD. RUMAH AMAL KEBAJIKAN ASNAF ANAK YATIM : NO. 13 JALAN NURI 7 /18 KOTA DAMANSARA, 47810 PETALING JAYA, SELANGOR- 28 TH APRIL, 2021
		į	PUSAT JAGAAN KASIH HARAPAN: 2, JALAN SEPAH PUTERI 5/12, KOTA DAMANSARA, 47810 PETALING JAYA, SELANGOR- 28 TH APRIL, 2021
		-	RUMAH CAHAYA KASIH: NO 1, JALAN NURI 7/22A, SEKSYEN 7 KOTA DAMANSARA, 47810 PETALING JAYA, SELANGOR- 28 TH APRIL, 2021
			RUMAH_TUMPANGAN_&_SEKOLAH_ANAK-ANAK_YATIM_& MISKIN SUNGAI PINANG KLANG- 28 [™] APRIL, 2021
			RUMAH NUR SAKINAH: 1, JALAN ZUHRAH U/5, BANDAR PINGGIRAN SUBANG, SHAH ALAM- 28 TH APRIL, 2021
			RUMAH AMAL BUDI BESTARI: 2, JALAN SETIA PERDANA U13/7B, ALAM NUSANTARA, SHAH ALAM- 28 TH APRIL, 2021
			CAHAYA KASIH BESTARI RUMAH AMAL CAHAYA KAMPUNG MELAYU SUBANG, SHAH ALAM- 28 TH APRIL, 2021
10	OTHER RELEVANT INFORMATION	NA	